

Citizen Charter

Hind Institute of Medical Sciences

Safedabad, Barabanki (U.P)

GENERAL INFORMATION

Location

Hind Institute of Medical Sciences is located Safedabad, Barabanki U.P. about 09kilometers from Lucknow City. The main entrance is from Lucknow-Faizabad road .

NUMBER OF BEDS DOCTORS, NURSES. ETC

The Hospital has 796 beds (including the Emergency and Private Wards)

We have a Faculty According to MCI norms (Including faculty members, Sr. And Jr. Resident and nursing staff.)

ENQUIRY AND INFORMATION ABOUT COLLEGE & HOSPITAL

Central enquiry and Registration is located at the entrance of the Hospital .

Telephone number of central enquiry Hind Hospital: 05248-227787,05248-226685

Telephone number of Hind Medical College : +91-9415022105

Enquiry counters and help desk also exist in the OPD and Emergency .

Website: www.himsup.com

Email: mail@himsup.com, admin@himsup.com

HELPLINE

Casualty number(s): 05248-227787

CASUALTY AND EMERGENCY SERVICES

Officers in charge of casualty: Dr. chaudhry

Location: *Ground floor, right from entrance of Hind Hospital.*

Casualty and Emergency services available 24 hours daily throughout the year.

Anyone with urgent medical problem can have treatment in the casualty.

Depending on the nature of Casualty Emergency which needs medical intervention, the patient will be registered at the casualty registration counter free of charge and medical care will be provided promptly.

Casualty has a fully equipped with Emergency operation Theatre of any urgent surgery.

All urgent investigations like Blood Biochemistry, urine, blood gas analysis, ECG, USG, X-ray are available for casualty patients round the clock.

All medicine and surgical items available in the casualty are provided free of cost.

Canteen facility is available.

OUTPATIENT DEPARTMENT (OPD) SERVICES

Location: Ground floor of Hind Hospital.

	<i>Registration time</i>	<i>Consultation time</i>
<i>General OPD</i>	<i>8.00 am to 4.00 pm</i>	<i>9.00 am to 4.00 pm</i>

- * OPD Registration card can be obtained by free of cost at the OPD Registration counter.*
- * The OPD Registration card is valid for 15 days of consultation, after which a new registration card should be obtained if consultation/ treatment goes beyond 15 days.*

All the inpatients will be receiving treatment by team of Resident doctors and Nursing staff available round the clock under the supervision and guidance of Faculty Members.

Hospital attendants are available in different wards to help inpatient care and related activities.

Special wards like ICU, NICU, PICU etc are equipped with modern gadgets and devices like ventilator, monitors, defibrillators, nebulizers, incubators etc to provide better quality medical care.

Food is served two times a day.

Operation theatres –The Hospital has fully equipped modern operation theaters where all kinds of major and minor surgeries are performed using the latest techniques and technology.

Visitors are allowed only during visiting hours. i.e. from 4.00 pm to 6.00 pm

Blood Bank: *The Hind Hospital has a licensed, blood bank that functions 24 hours a day and provide facilities for blood donation, storage, issue of blood and its components. Blood is issued on exchange basis and patient requiring blood should arrange healthy blood donor for exchange of blood.*

RESPONSIBILITIES OF USERS

The success of this charter depends on the support we receive from our users.

→ *The **Hind Hospital** is a No Smoking Zone Please do not smoke in the hospital.*

Please provide useful feedback and constructive suggestions. These may be addressed to the Chairperson of the Hind Institute of Medical Sciences, Safedabad, Barabanki (U.P.)